

# CHALLENGE MAPPING & IDEATION WORKSHOP

## ACCESS TO CASH & FINANCIAL SERVICES IN NAKIVALE

OPPORTUNITY INTERNATIONAL, PHB DEVELOPMENT and the RESPONSE INNOVATION LAB invite you for a day of discussions around the question of access to cash and financial services for refugees and members of the host community in Nakivale.

The event will bring together government representatives, humanitarian actors and private sector partners to collaboratively share experiences, discuss needs and opportunities to innovate. This workshop is part of a broader research agenda which will be presented. It will be an opportunity to reflect on existing programmes and services and apply design-thinking to real-life challenges.

### PROGRAMME

9:30-10:00	Arrivals & Tea
10:00-13:00	Challenge-mapping: constraints in accessing and delivering financial services in Nakivale
13:00-14:00	Lunch
14:00-16:00	Ideation session: applying design-thinking to identified challenges
16:00-16:30	Closing remarks and distribution of participation certificate
16:30	Networking Tea

### WHEN

Tuesday 28<sup>th</sup> May 2019  
9:30-16:00

### WHERE

Nakivale  
Venue will be confirmed by email to attendees

### QUESTIONS & RSVP

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